SETTING UP A RENTAL ACCOUNT
Website is: https://rental.bkstr.com

- On the right hand-side of the page, click on Click here to register now
- Fill in all of the required info and be sure to use the name and email address of the student that will be renting so that at the end of the semester when books are being checked in, we will be able to find them easily.
- Next fill in the credit card info that will be used as collateral and once this is done hit the save button. You will then be given a patron ID#

PURCHASING YOUR BOOKS
Website is: https://franklinpierceshop.com

When ordering your books online, be sure to have your course schedule. It is set up by department, course # and section #. Ex: BI101L.02

- Hover over the Books tab.
- Click on Textbook & Course Materials
- Select your term. Term will be Rindge Fall 14/15
- Select your division. It will always be undergrad
- Select your department. It will be the letters of your course. Ex: AC, GLE, etc
- Select Course #’s. Ex: 101L, 220, etc
- Select section # assigned. Ex: 01, 02, etc
- Click ‘Submit’

Once you have hit the submit button, it brings up all of the books listed for your course. It tells you how many are required for the course.

- Click on the ‘Open All’ button, and you’ll see all of the books again and if they are available as new, used, rental or e-book format.
- Check the option you want and hit Add to cart.
- When you are done ordering your books, hit the Go to Cart button and it shows you all the books you have purchased and if any of them are rentals, it shows the due date for each one.
- Before continuing to check out, you will need to select the yes/no button telling us that it is okay for us to substitute a new copy for a used one if we have sold out.
- Click on ‘Checkout’.
- If this is your first time ordering, click on Create Account and be sure to use the same name and email address that was used on the rental account so that the 2 accounts can connect the next time you place an order (easier to remember too if they are the same).
- Once you are registered, it takes you back to your cart and you can continue with checking out. If you have put money on your Raven Card for books, you will see that as a payment option. You can choose to have them kept at the bookstore until you pick them up or have them shipped home.
- Once everything is complete you will receive an order number, which tells you that the order has been submitted. You will receive a series of emails explaining how your order is progressing and when it is complete.

If you have any questions, please contact Cyndie Martin, FPU Bookstore Manager, at 603-899-4090 or martinc@franklinpierce.edu.