

April 9, 2020

Dear Students:

I am reaching out to you with an update on Franklin Pierce University's response to the rapidly evolving COVID-19 situation and our plans to offer you support and guidance in the coming days and weeks. We understand that this unprecedented situation has had an effect on both your personal and professional life, including your educational goals.

Franklin Pierce is committed to taking all appropriate precautions to ensure the continued health and well-being of our students, staff, faculty and visitors. While your education continues 100% online, we understand that other factors may make this time more challenging for you as your progress towards your degree. To provide support, here are a few of the important things that we are offering that will help you.

First, we understand that you may want to accelerate or decelerate your progression toward your degree. Franklin Pierce remains committed to offering you a flexible degree program that fits your life, whatever challenges you may be facing. Please contact your academic advisor directly to formulate a plan that is best for you. If you need assistance reaching your advisor, please contact me directly.

Second, we understand that you may need support with your financial planning. I can set up a phone or ZOOM meeting with your financial aid counselor to address any concerns or questions you may have.

Third, we understand this is a time of stress and uncertainty. Franklin Pierce is pleased to offer the following support services:

1. Online students can access both counseling and general health services via telemedicine. For students looking to speak with a mental health counselor, email newelln@franklinpierce.edu, and you will be contacted within 24 hours to set up an intake appointment. Health Services are also available and can provide students with needed prescriptions via telemedicine. Contact peerye@franklinpierce.edu to set up a virtual appointment. *Please note that our telehealth services are private and HIPAA compliant.*
2. Through our FPU Bookstore's affiliation with RedShelf e-books, students can access e-books at no charge for up to seven (7) texts through May 25, 2020. Visit <https://studentresponse.redshelf.com> to view the available texts.
3. The DiPietro Library offers many resources via our [website](#) including ebooks, streamed videos, research guides, citation assistance, access to databases and more. Additionally, students start a chat with staff through the website or send emails to

reference@live.franklinpierce.edu, and a reference librarian will respond and offer assistance.

4. The Lloyd & Helen Ament Astmann '69 Career Center offers an array of services to students including guidance in choosing a major, minor or career path; assistance developing resumes and cover letters; support in creating a LinkedIn page that will attract employers; mock interviews; information about graduate school and help searching for the right job. Simply contact careercenter@franklinpierce.edu to set up a phone or Zoom appointment.

Finally, while this is a time of uncertainty, the entire Franklin Pierce team is committed to your success and is here to support any of your needs that may arise.

You can reach me on my cell phone at (603) 831-9536 or by email at BarbeauMi@franklinpierce.edu.

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