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March 26, 2020

A message from the IT Help Desk

Due to the current conditions brought about by the COVID-19 crisis and in the interest of the safety of staff, faculty, and students, the IT Help Desk will be closed for Walk Up service until further notice.

If you require assistance please contact one of our technicians and we will be happy to assist you.

Contact Information:

- Extension: 4214
- Phone: 603-899-4214
- Email: ithelpdesk@franklinpierce.edu
- Web: <https://fp-support.freshservice.com/>

If you are in need of a loaner laptop, please put your request in via email into our help desk system. Please include in your email details about what you are in need of for applications and access while working remotely.

One of our techs will contact you to set up a time and location for drop-off/pickup of your system and may have further questions on your needs.

We thank you for your understanding and cooperation during these trying times.