



STUDENT HANDBOOK

Division of Student Affairs
Revised August 2023

TABLE OF CONTENTS

Introduction

Section One

Student Honor Code

Section Two

Student Health

Section Three

All Campus Policies

Section Four

Residential Policies

Section Five

Student Records

Section Six

Grievance and Appeal Procedure related to
Section 504 and ADA and the Notice of Non-Discrimination

INTRODUCTION

The 2023-2024 Franklin Pierce University Rindge Student Handbook contains information on policies and opportunities. As a student here at Franklin Pierce University, Rindge, we encourage and challenge you to seek out new areas of interest and to get involved in activities that will make the university experience more rewarding. Education and learning are opportunities for personal growth and academic achievement. We expect you to identify concerns about the quality of life on campus and to participate with faculty and staff in achieving high standards of learning and growing in this beautiful setting. Maintaining a healthy campus

environment requires a balance between individual rights and responsibilities and those shared experiences that contribute to the common good and give rise to establishing the university community.

SECTION ONE: STUDENT HONOR CODE

On March 23, 1999, the Franklin Pierce University Student Senate passed, by overwhelming majority, a resolution calling for the implementation of a University honor code. This code was approved in the April 26, 1999 session of the Student Government Association (SGA).

The goal of this Honor Code is to establish a set of principles to help define and guide responsible membership in this community.

Franklin Pierce University recognizes its highest goal to be the development of intellect and character. That which sets Franklin Pierce University apart from others is that we demand that community members make contributions far larger than they could have hoped when they arrived.

As a member of this community, ALL matriculated students must affirm the following commitments:

I agree to read, understand and abide by standards of behavior outlined in the Student Code of Conduct and The Student Handbook. Both the Student Code of Conduct and the Student Handbook can be found at our website franklinpierce.edu. These important documents outline rules and policies that establish norms for the community. It is every member's responsibility to follow these standards, but also to enforce them with others.

I will respect myself, other students, faculty and staff. What makes this community so special is the richness and diversity that every individual brings. Understanding and appreciating individual difference is one of the

most powerful learning experiences. Thus, we commit to understand one another, to respect one another and care for others.

I will respect the University. We are proud of past contributions people have made for the Franklin Pierce of today. We understand that sacrifices have been made so that we may enjoy this campus. The natural beauty of the region is also spectacular. We agree to improve the environment, whether it is the buildings and facilities or the natural environment.

I agree to be involved in the life of the University. A vibrant learning environment is one in which students, faculty and staff are involved in all aspects of University life. Generally, students attend university to learn and develop as individuals. At Franklin Pierce University, we emphasize not only the formal classroom learning, but also learning that occurs outside the classroom through clubs, activities and leadership opportunities. It is everyone's responsibility to be involved in shaping themselves and the University.

I am responsible for my own learning and development. As learners, we commit our energy to becoming the best that we can be. We understand our obligation to others and ourselves. We can advance ourselves through hard work, high standards and service.

I agree to abide by the highest standards of academic integrity. We will neither engage in nor tolerate acts of academic dishonesty; including but not limited to plagiarism, cheating, and soliciting academic work from others to present as our own. Furthermore, it is acknowledged that failure to disclose such violations by others is itself a violation.

In joining Franklin Pierce, I commit myself to these principles and accept responsibility bestowed upon me to develop and enhance a culture of respect and responsibility.

SECTION TWO – STUDENT HEALTH

Health Services: All students currently enrolled within the Franklin Pierce University Community have access to Health Services, which provides a wide variety of services. The providers are available to provide up to date care with evidence-based material.

Most in-service care rendered at Health Services is at no charge to the student. Charges may be incurred for outside services such as laboratory testing, x-ray, pharmacy items, or referrals when care outside of the health center is needed. The Health Services office is located in the lower level of Granite Hall, across from Residential Life.

We are staffed Monday through Friday 8 a.m. – 4:30 p.m. during the academic year, with the exception of University recognized campus closures. Staffing consists of an Administrative Assistant, one full time Advanced Practice Registered Nurse (APRN), one full time License Practical Nurse (LPN), and one part time Registered Nurse (RN). The staff are available to treat students at the main campus and those willing to travel from satellite campuses for in person, scheduled appointments. Appointments can be scheduled via calling 603-899-4130 or emailing HEALTHSERVICES@FRANKLINPIERCE.EDU (non urgent requests only please).

Tele-health services are available to ALL enrolled students through Franklin Pierce University. Some appropriate services are: new cough, environment allergies, sore throat, minor injuries, minor rash and sprains. There is no charge for this service but do know that the APRN may determine a referral to an outside provider is necessary, for this charges may be incurred. The fees incurred through the outside provider are always the student's responsibility. Emergency type of care is not appropriate for tele-health care. Please utilize the above instructions for scheduling an appointment.

When fully staffed, student-led state and nationally licensed Emergency Medical Technicians (EMT) are available to assist with student medical emergencies during non-business hours and throughout the weekends.

There are consulting physicians and hospitals available in several nearby communities with most medical specialties being represented.

Health Services maintains compliance with the Health information Portability and Accountability Act (HIPAA), which has been in effect since 1996. As a result, students aged 18 and above's health information is confidential and will not be released to guardians without the student signing a Release of Information Form.

The Health Services staff considers health teaching and preventative medicine to be equally as important to the student as the care of health problems. Students are encouraged to consult the Health Services staff for counseling and advice on any topic related to general health. Additionally, Health Services now works in conjunction with Counseling providing holistic care. We realize mental health care is as important as physical health.

All individuals are mandated to have a catastrophic level of healthcare insurance. As a result, students are required to provide Health Services with their insurance information prior to enrolling in course work or obtaining keys for residential housing. Health Services participates in yearly licensing by the New Hampshire Department of Health and Human Services, which requires a completed medical file maintained at Health Services for each student to receive health services on the Rindge Campus. These files consist of a Health Assessment Form, a physical exam within one year of admission, proof of immunizations, requiring two MMRs, Varicella, TB screening (foreign students' proof of TB test within 4 weeks upon arrival to campus), tetanus within ten years, and meningococcal ACWY vaccine, COVID vaccine that has been approved by the FDA, and a signed consent form for medical treatment.

If vaccination exemption is needed, the form is available from Health Services and is available through the link provided below. The form must be completed in full and signed by the student. If a medical exemption is requested, the primary care provider must complete the section indicating there is a medical need. Completed forms can be faxed 603-899-1050 or emailed to healthservices@franklinpierce.edu.

Vaccines we highly encourage, but are not required, are Hepatitis B and A series, HPV, and an annual influenza vaccine to be administered during the fall semester. Health Services does have some vaccines on hand, please inquire within for further information, there is an associated fee with most vaccines, Student Health Services does not process any services through health insurance

Franklin Pierce University requires each student to have a completed Health Assessment Form on file in the Health Center no older than one year prior to matriculation. Included in the Health Assessment Form are a health history, physical examination report, and immunization records.

[Health Forms 2023](#)

[Vaccination Exemption - General](#)

SECTION THREE – RINDGE CAMPUS POLICIES

INFORMATION REGARDING UNIVERSITY POLICIES

This student handbook is designed to provide information regarding policies, services, and information pertaining to the Rindge campus. University-wide expectations, policies, and procedures can be found in the Academic Catalogue, Student Code of Conduct, Title IX Grievance Policy, and other University publications. Students must refer to the University website, Student Code of Conduct, Title IX Grievance Policy, and other University publications in order to be informed of all University policy and expectations. These documents can be accessed via the following links:

Academic Catalog: <https://catalog.franklinpierce.edu>

Sexual Misconduct: <https://franklinpierce.edu/sexual-misconduct-policy>

Title IX Grievance Policy: <https://franklinpierce.edu/grievance-policy>

Student Code of Conduct: <https://franklinpierce.edu/code-of-conduct>

ADMINISTRATIVE LEAVE OR WITHDRAWAL

The Dean of Student Affairs, or their designee in consultation with other student services staff, may require a student be placed on leave or withdrawal for medical or emotional reasons when a student exhibits behavior which is dangerous to others and/or disruptive to the normal activities of the University. Students will be informed of the recommendation to withdraw, and ordinarily parents or guardian will be asked to participate in the process. If the student does not choose to file a voluntary leave or withdrawal for medical reasons, action under disciplinary procedures may be initiated. Conditions for readmission will be specified in writing, and the Center for Counseling & Outreach Education or Health Services staff will review conditions and make recommendations to the Dean of Student Affairs, or their designee, prior to a student's readmission to the University.

Students may be withdrawn for not participating in processes including but not limited to: registration, housing selection, timely payment of bills, and completion of health forms. Individuals in this circumstance will receive written communication from the University regarding the leave or withdrawal.

ALCOHOL AND DRUGS

Possession and use of non-prescribed drugs is incompatible with the educational process and inconsistent with the purposes of the University community. The possession of drug paraphernalia is prohibited on campus, and the sale of drugs will result in separation from the University. Franklin Pierce prohibits alcoholic beverages in all public areas of the campus, including lounges and corridors of residence halls and outdoor areas unless special permission is received, from the Dean of Student Affairs, or their designee, for a particular function. The consumption of alcohol and/or other drugs is not considered a legitimate excuse for violation of any other University policies. Irresponsible behavior related to alcohol use will be regarded as a violation.

Additionally, the University has designated certain residence halls (Mt. Washington, New Hampshire, Monadnock, and Edgewood) as alcohol-free, or as “dry,” as these buildings primarily house students under 21. No student, regardless of age, may possess or consume alcoholic beverages in these buildings or other residential areas designated by the Director of Residential Life and Community Standards. Students who live in Mountainview, Northwoods, Cheshire, and Granite, and Lakeview Townhouses will have designated dry spaces unless 50% or more of the residents living in the space are over the age of twenty-one.

Full and/or empty alcohol containers (i.e., cans and boxes, wine bottles and boxes, and spirit bottles) cannot be displayed in the residence halls where they are reasonably visible from the exterior of the building (e.g., through windows or exterior doors when they are open). Such displays are not permitted in any area within Mount Washington, New Hampshire, Monadnock or Edgewood. The rationale for this policy is the concern about what perception these decorations create about student behavior (SGA, 2014-15 Session).

Common sources of alcohol are prohibited by the University. Common source is defined as a large amount of alcohol present which is in excess, or beyond a reasonable amount, for the number of people present who are 21 years of age or older. Common sources including but not limited to kegs, tubs of alcohol, and/or large quantities of jello shots. This regulation is due to the University’s recognition that too often common sources of alcohol contribute to irresponsible consumption and associated negative behaviors. Further, parties where money is collected, or tickets are sold are prohibited. Any alcohol paraphernalia, such as, funnels, taps, kegs, beer pong tables, etc. are prohibited and will be confiscated. These items will not be returned to students. Additionally, games associated with alcohol, such as beer pong or flip cup, are prohibited, even if the cups in use contain water.

NEW HAMPSHIRE STATE LAWS

As a member of the Franklin Pierce University community, students reside in the state of New Hampshire, and therefore are responsible for knowing and abiding by all the state laws and local ordinances. State law forbids the possession of alcoholic beverages as a minor.

New Hampshire prohibits any person from selling, delivering or giving an alcoholic beverage (including alcoholic cider) to any person younger than 21 years old. Any person who delivers a package containing alcohol must obtain a signature from a person 21 years or older upon delivering the package (N.H. Rev. Stat. Ann. § 179:5 and N.H. Rev. Stat. Ann. § 179:6.).

New Hampshire law prevents any person under the age of 21 from possessing or consuming alcohol. This law is known as NH's "Minor in Possession of Alcohol", "Underage Intoxication", or "Internal Possession" law (**NH RSA 179:10 Unlawful Possession and Intoxication**). The Town of Rindge, New Hampshire has an ordinance that prohibits open alcohol containers in public areas without prior approval. This includes all exterior spaces on the Franklin Pierce University campus.

DRUG-FREE SCHOOLS AND COMMUNITY ACT

As a member of the Network of Colleges and Universities Committed to the Elimination of Drug and Alcohol Abuse, Franklin Pierce University has adopted and implemented a drug abuse prevention program. This program is directed to all students and employees and includes:

- A. Policy - Annual notice of standards of conduct prohibiting unlawful possession, use, and distribution of illicit drugs and alcohol on University property and at University functions.
- B. Enforcement - Sanctions which will be imposed by the University and applicable legal sanctions under local, state, and federal law.
- C. Prevention and Education - Programs on the health risks associated with the use of drugs and the abuse of alcohol will be

held throughout the academic year. Information on Drug Free schools can be found at the following link:

<https://www.franklinpierce.edu/student-experience/student-affairs/conduct/drug-free.html> .

- D. Referral Services and Outreach - Programs on alcohol and drugs are coordinated through the Counseling Center and/or the Student Health Center.

AMNESTY POLICY

The health, safety, and general well-being of students are of primary concern to Franklin Pierce University. Students who are aware of a medical emergency or are aware of or themselves victims of illegal or prohibited activities, are obligated to call for help, even when the situation may be linked to illegal or prohibited activities such as alcohol or other drug use. If someone is severely intoxicated or is injured as a result of illegal or prohibited activities, students should seek emergency medical help immediately. Students and those assisting them run no risk of penalty from the University for alcohol and other drug violations, so long as someone has called for help. In those cases, students may be required to take advantage of educational or counseling opportunities, but no record of a conduct violation will be created. Failure to complete the recommended educational or counseling opportunity may result in further disciplinary action. Repeat or serious incidents will prompt a higher degree of concern, response, and sanctioning.

BIAS INCIDENT REPORTING – Repair, Rebuild, Restore

Franklin Pierce University values diversity and inclusion within our community, classrooms and extra-curricular programming. Biased incidents can disrupt how we learn and impact our ability to be and do our very best. Each of us are responsible and accountable to each other and must work to foster and maintain an inclusive environment. These

values are the primary drivers related to academic and student success and our institutional effectiveness as codified in our strategic objectives.

Bias Incident

A Bias incident, as per the Clery Act, is a performed negative opinion or attitude towards a group of persons based on their race, gender, religion, disability, sexual orientation, ethnicity, national origin, or gender identity. [The Clery Act](#). In summary, an incident involving actions, writing, images or speech based, in whole or in part, by a bias against a protected class including race, religion, sex, sexual orientation, gender, gender expression, gender identity, national or ethnic origin, age, disability or other as required by law and that interferes with one' educational opportunities or disrupts the learning environment.

Hate Crimes

A Hate Crime, as per the Clery Act, is a bias incident accompanied by a physical threat of harm with the ability to carry it out. If you feel you are the receiver of, or have witnessed a Hate Crime as defined in [The Clery Act](#), please contact Campus Safety or your local police department. Hate Crimes rise above the Bias Incident reporting (BIR) mechanism provided here.

Campus Safety: (603) 899-4210

Rindge Police (603) 899-5009

Campus Safety Website: <https://www.franklinpierce.edu/student-experience/safety-security/index.html>

If you have been the target of, or witness a bias incident, please submit a Bias Incident Reporting form. It can be accessed at the following link: https://cm.maxient.com/reportingform.php?FranklinPierceUniv&layout_id=14

Reports will be reviewed by the Chief Diversity Officer during regular office hours when the university is open. The Chief Diversity Officer may refer the report to the Council on Diversity, Equity and Inclusion and or Student Conduct for further review and provide the reporter, victim

and/or the perpetrator with remedial and reparative services, resources or actions.

The goal of the BIR mechanism is to repair harm, rebuild trust and restore community.

CAMERAS

Franklin Pierce University is committed to enhancing safety and security by integrating the best practices that include the utilization of a security and safety camera system. The surveillance of public areas is intended to deter crime and assist in protecting the safety of the students, faculty, staff, and visitors to the campus along with the property of the University. This practice addresses the University safety and security needs while respecting and preserving individual privacy.

A variety of surveillance cameras around campus feeds into Campus Safety. While these cameras record activity in the areas in which they have been placed, as a general practice, they may not be monitored in “real time.” They are intended to deter illegal and inappropriate behavior and will be used to investigate violations of the law or policy. These cameras will not view private living areas, such as restrooms, but instead have been and will continue to be located in high traffic and high utilization public spaces. If behavior determined to be a possible violation of policy is viewed on a camera, it will be referred to the Office of Student Conduct and Community Standards.

CONFISCATED PROPERTY

Confiscated property/items may be removed by the Department of Campus Safety or Residential Life. If a prohibited item is found it will not be returned if it presents a Health and Safety risk to the community.

COMPLIANCE WITH OFFICIAL REQUESTS

Students are required to respond in a timely manner to reasonable requests from any university office or official. Notification may be requested verbally or in writing. Failure to do so may result in Student Conduct proceedings for “failure to comply” with the request of a university official. Students are responsible for checking their University e-mail, and post office box regularly. Your university e-mail is the preferred method of communication by the University.

DEBTS, DAMAGE AND FINES

Students are responsible for damage to University property, the false activation of a fire alarm, and/or additional violations of fire code. Any charge resulting from damage to, theft of University property, false activation of fire alarms, or a violation of fire code will be billed to the responsible student’s account. When this person cannot be identified, the charge may be assessed to all students residing on the particular hallway, floor or building. Damage charges are determined on a semesterly basis and are reflected on the student(s) account accordingly. Students charged with damaging property may also be referred to the conduct process and may be subject to arrest with local law enforcement agencies.

The University does not cover damage to or theft of students’ personal property. As such, students are encouraged to ensure that their parent or guardian’ homeowner policy will cover such events or they should obtain renter’s insurance.

DRONES

The use of drones in or around University residence halls or on campus grounds without prior permission is prohibited.

EMAIL AND ELECTRONIC SIGNATURE

The University maintains email accounts for all students and therefore, does not save student’s personal email accounts. The University uses the Franklin Pierce email account as an **official** means of communication with students. University staff, faculty and departments will communicate to

students directly through Franklin Pierce email and in many instances, will consider this email correspondence as the student's signature. Faculty may communicate to an entire class of students in the same email and may expect students to reply in kind. Students are responsible for maintaining their University email account so that it is open for new mail and are expected to read their University email regularly and respond appropriately. If students choose to forward their University email to another email provider, they are still responsible for receiving all University communications

FIRE SAFETY AND FIRE REGULATIONS

As a community, we are concerned about the health and safety of all members. Persons pulling false alarms, tampering with fire equipment, including extinguishers, bells, and detectors, engage in a serious infringement on the safety of others. As such, tampering with any life-safety equipment may be considered a separation level offense through the Student Conduct process. Students accused of tampering with fire safety equipment are subject to arrest as well.

False alarms can create injury to persons attempting to evacuate a building. Tampered or missing equipment may not be available in a life-threatening situation requiring immediate response. Students living in areas where a false alarm occurs may be assessed possible fines and may be referred to Student Conduct.

Fire alarms will be billed to residents in accordance with the damage and vandalism policy. Because there are costs associated with false alarms and billed to the University by the town fire department as dictated by ordinance, costs are billed back to residents accordingly. If the individual(s) responsible for the false alarm can be determined, they will be billed, but if this cannot be determined, the building or area will be billed.

Students who are found responsible for covering a smoke detector will be sanctioned with at least the following;

- 1st Offense: will result in a \$100 Fine and Conduct Probation for the semester
- 2nd Offense: will result in a \$200 Fine and Deferred Residence Hall Suspension
- 3rd Offense: will result in University Residence Hall Suspension

In instances where a student violates fire safety regulations, Rindge Fire Department and Rindge Police Department have the authority to summons that student to court for a Misdemeanor Charge of “Disorderly Conduct.” They also have the authority to charge students with a Felony Charge of “Tampering with Life Safety Equipment.”

Residential students are required to practice prudent and sensible fire safety measures. Do not over-load electrical outlets. The hanging of tapestries, flags, blankets, etc. on the ceilings is prohibited. Limit clutter and excessive amounts of combustibles. Open flame devices, candles, oil or kerosene lamps, burners and incense are similarly prohibited. Fire doors in hallways and stairwells may not be blocked/**propped** open at any time. Private gatherings must be limited as stated in social gathering policy due to fire safety regulations. A window is both an additional exit for the resident and an egress for fire personnel in case of emergency, therefore, under no circumstances should the windows be blocked. Window fans may be used, but the screens cannot be removed at any time.

FUNDRAISING The University’s Office of Advancement is responsible for the solicitation and recording of all gifts to Franklin Pierce University. The University’s fundraising policy states that no solicitation of funds or merchandise either off-campus or by outside organizations on campus, may be undertaken by any department, student organization, or individual representing Franklin Pierce University without prior written approval from the Office of Advancement. Any solicitation of any kind

during Alumni Reunion Weekend, Family Day & Homecoming, as well as Athletic Games also requires the approval of the Office of Advancement.

The Student Government Association, as well as relevant student organizations overseen by the Office of Student Engagement, interested in on-campus fund-raisers should get approval from the Assistant Dean of Student Engagement. Sports clubs interested in on-campus fundraisers should get approval from the Director of Raven Recreation. Solicitation of gifts, prizes, etc. from local merchants requires the approval of either the Office of Advancement or the appropriate student club advisor.

It is important to note, solicitation at athletic games require the approval of the Office of Advancement.

The University understands that students, especially those affiliated with FPU-recognized clubs and other student organizations, may wish to seek external funds to support key initiatives and projects. It is, therefore, important that students understand that the University benefits greatly from the ongoing generosity of Franklin Pierce University alumni and parents who provide significant monetary support for student-related events/programs and services on an annual basis. In addition, businesses and vendors throughout the Rindge-Keene-Manchester community also contribute significantly to the University by providing monetary support and services that enrich life at Franklin Pierce University. For these reasons, it is imperative that all fundraising activities are approved by the Office of Advancement.

When a recognized club or organization does receive the appropriate approval, as stipulated on the solicitation form, they must agree to exchange, replace or refund an item purchased that is faulty or that is unsatisfactory to the buyer. A reasonable amount of time for exchange (refund should be established, normally between one and two weeks after receipt of goods). Any dispute or discrepancy between solicitor and customer should be settled at the lowest possible level, with the club. If

the problem cannot be resolved at this level, the Assistant Dean of Student Engagement becomes the final arbitrator/mediator.

GOOD SAMARITAN EXCEPTION

An individual who is witness to a medical emergency related to drugs alcohol or sexual harassment or assault may also petition for a Good Samaritan exception. This would be if said individual was also in violation of a policy when reporting the emergency. This petition needs to be made to the Dean of Student Affairs prior to an issued student conduct outcome related to said behavior. If one qualifies for a good Samaritan exception the potential co-occurring or other incidents in which a policy may have been violated will be addressed in an education non-formal manner instead of a formal student conduct hearing.

HAZING

Hazing is a violation of New Hampshire law and University policy. Any student violating this policy will be subject to disciplinary action and will be reported to law enforcement authorities. In addition, when this policy is violated, action may be taken against all participants. Hazing risks human lives, mistreats those involved and jeopardizes the affiliation of campus organizations at the University. Hazing is defined as any act (occurring on or off campus) that is likely to be perceived by a reasonable person as: physically, emotionally or psychologically humiliating or abusive or that endangers the health or safety of an individual or select group of individuals as part of the process of gaining entrance or acceptance into an established group, team, or organization.

IDENTIFICATION

Every registered student is required to possess an official university identification card issued by the Department Campus Safety and to produce it upon request by university officials. The ID is required to check materials from the library, eat in the dining commons (for students on the meal plan) and use athletic facilities. Identification must also be presented to a Campus Safety Officer or other University official, upon

their request in accordance with the Student Code of Conduct. Franklin Pierce ID cards are issued and/or validated at time of entry and replacements can be obtained throughout the year at the Campus Safety Office (a fee will be applied to the student's university account).

University officials include all university employees; faculty, staff. Failure to do so may result in referral to the conduct process. Upon withdrawal from the University, the ID card must be returned and if it is not, it will be deactivated.

MOTOR VEHICLE POLICIES

All motor vehicles that are operated on campus must be operated in compliance with the laws of the State of New Hampshire and Franklin Pierce University regulations. All vehicles remaining overnight are required to be registered with the Department of Campus Safety upon entering the campus.

Privately owned snowmobiles/dirt bikes are not allowed on campus. The individual in whose name a vehicle is registered with the University will be responsible for all parking and moving violations involving the vehicle. It is the responsibility of the registrant to remove decals from vehicles which are sold or traded or when student status at the University is terminated. Failure to register a motor vehicle will result in a citation per offense and could result in the vehicle being booted by Campus Safety and/or towing the vehicle at the owner's expense. If the vehicle is towed off campus, the vehicle's owner is responsible for paying any additional storage fees associated with the towing. A full copy of the motor vehicle regulations is available at the Department of Campus Safety and on the web.

Parking and operating vehicles on university property is a privilege and is done so at the owner's risk. The Director of Campus Safety may suspend this privilege for unsafe operation or violation of the State of New Hampshire or Franklin Pierce motor vehicle regulations.

The University assumes no responsibility for loss or damage to any vehicle or personal property on campus. White lines designate student parking spaces. Yellow lines indicate staff and faculty parking. If you park in areas designated for staff/faculty, you are subject to fines and/or towing. Students are financially responsible for any parking fines committed by their guests.

PARKING FINES

Fire Lane/Restricted Area	\$100.00
Handicapped Parking	\$100.00
Blocking Fire Hydrant	\$100.00
Towed Vehicle	\$110.00
Hindering Snow Removal	\$75.00
Failure to Display/Unregistered (University)	\$50.00
Unsafe Operation	\$50.00
Wrong Way	\$50.00
Blocking Traffic/Roadway/Dumpster	\$50.00
Driving/Parking on Sidewalk/Lawn/Crosswalk	\$25.00
Unauthorized Parking (Staff/Faculty/Visitor)	\$25.00
Not a Parking Space	\$25.00
Expired or Unregistered Vehicle (State)	\$25.00
Booted Vehicle	\$25.00
Other	\$25.00

VEHICLE REGISTRATION/ PARKING DECALS

Parking Permit Application Instructions

1. Navigate to eraven.franklinpiercedu
2. Click on Campus Web
3. Login to Campus Web

4. Click on the Campus Life Tab on the top menu bar
5. Click on Parking Permits on the left menu list
6. Click on Parking Permit Application
7. Complete Form
8. Submit

After you submit your application, the Department of Campus Safety will review the application and assign you a permit number. Once a number has been assigned your parking permit will be placed in your on-campus post office box within 48 hours.

NON-SMOKING POLICY

The “Indoor Smoking Act” enacted by the New Hampshire Legislature, became effective for all public buildings and institutions in January 1991, and then for private institutions and workplaces, such as Franklin Pierce University, on July 1, 1993.

To comply with this law, all university buildings are designated as nonsmoking, including all offices and restrooms. There is no smoking in any common area within the residence halls; this includes all hallways, restrooms, stairwells, etc.

All residence halls are smoke free, this includes but is not limited to cigarettes, hookahs, and electronic smoking devices (vaping devices). Students who are found responsible for violating this policy will be sanctioned with at least the following;

- 1st Offense: will result in a \$100 Fine and Conduct Probation for the semester
- 2nd Offense: will result in a \$200 Fine and Deferred Residence Hall Suspension
- 3rd Offense: will result in University Residence Hall Suspension

This legislation includes a complaint procedure for the benefit of nonsmokers who feel their health and well-being are being endangered

by involuntary exposure to ETS (Environmental Tobacco Smoke), or passive smoke. The resulting investigation of such a complaint, where if a person is found to have been smoking in a place where smoking is prohibited, will result in that person being declared guilty of a civil violation and subject to a fine of not less than \$50.

Complaints should be directed to the Department of Campus Safety, where they will be investigated. The resulting report will be forwarded to Student Conduct and Community Standards.

“Smoking Zone Policy.” This policy prohibits smoking within twenty-five (25) feet of any building doorway. The goal of this policy is to ensure a smoke free zone surrounding all entrance ways to buildings.

RAVEN NATION APP AND TECHNOLOGY

The purpose of the Raven Nation Mobile App is to foster a safe and supportive environment at Franklin Pierce University. We value your privacy and protect your personal information. By signing up for the Raven Nation App, you agree to our privacy policy and terms of service. As a member of the Franklin Pierce community, please remember that all Franklin Pierce University policies apply when using the mobile application.

Unauthorized, unsanctioned, or inappropriate use of the University’s technological equipment or services (i.e. computers, services, telephones, voicemail, etc.) are violations. Refer to the Technology Policy for Student Use.

Raven Nation Statement on Respect

The Raven Nation App is a tool to connect students, faculty and staff, share ideas, and create community. The goal of this community is to be safe, supportive, encouraging and accepting/tolerant of all its members. We ask that all those engaging in the app do so respectfully and with a

spirit of care for others. As our Diversity, Equity and Inclusivity statement reads:

We Believe:

- In the intrinsic worth of every person.
- In the value of diversity and inclusion.
- That our differences - perspectives, experiences, backgrounds - strengthen our community.
- That Franklin Pierce University is a place where all are welcome.

We Are Dedicated to:

- Embracing every person for who they are and who they wish to become.
- Addressing inequality and promoting equity.
- Fostering a culture of care, respect, and safety within and outside the University.
- Nurturing the self-discovery and self-worth of every student.

The university reserves the right to remove content or block users for any reason, including those that are not in alignment with the University's mission and code of conduct. Content that includes vilification of individuals, peer disapproval of inconsiderate behavior and violations of the code may be address in an informal educations conversation or a student conduct hearing, if necessary.

SERVICE ANIMAL POLICY

Franklin Pierce University is committed to creating an environment where all individuals are welcome and are able to participate within the community.

Access rights afforded to users of service animals come with the responsibility of the individual with a disability to ensure compliance with all requirements of this statement. The individual assumes full personal

liability for any damage to property or persons caused by their service animal, and Franklin Pierce University shall not be responsible for any harm to a service animal while on campus, including but not limited to injury to the animal caused by pest management or lawn care products.

In accordance with American with Disabilities Act (ADA) students who wish to have a service animal in residence must notify Residential Life of a need for an accommodation for a service animal. For more information please refer to the Assistant Director of Residential Life or the Coordinator for Student Accessibility Services.

WEAPONS POLICY

It is a violation of University policy to possess any instruments/devices that are designed or may be used as a weapon to injure or threaten another individual. Possession or use of firearms, other weapons, or explosives, are not permitted on any campus location. Violation of this policy is considered a serious offense and may lead to immediate separation from the University. Examples of weapons or explosives includes, but is not limited to: fireworks, handguns, rifles, pellet guns, BB guns, paintball guns, box cutters, Tasers, stun gun, swords, bow and arrow, martial arts weapons, brass knuckles, including non-culinary knives with a blade greater than three (3) inches, sling shots, pellets, bullets, ammunition, etc. Any item that may resemble a gun or weapon, regardless of lethal status, are also prohibited on campus. The University does not store such weapons or explosives, nor may they be stored within the residence halls, or any other place on campus.

SECTION FOUR – RESIDENTIAL POLICIES

As a residential university, full-time students typically reside on-campus in university owned or operated housing. All full-time undergraduate students at Rindge are required to live in University owned or operated housing. Students who wish to reside off-campus, must complete an Off-Campus Petition, and receive approval from the Residential Life Office in

advance of signing any lease or making any commitments to live off campus. Approval is not guaranteed. Reasons for approval of an off-campus petition include, medical accommodation, financial hardship, non-traditional age students and extenuating circumstances.

Graduate students that elect to live on campus at Rindge, will also be expected to abide by the policies in the Rindge Student Handbook.

If an individual is registered as a part-time student, enrolled in less than twelve credit hours during the semester, that student is not eligible to reside in university owned or operated housing unless they first gain permission from Residential Life. Student who are part-time in their final semester prior to graduation (taking remaining credits necessary to graduate) are eligible to live on campus.

EMOTIONAL SUPPORT ANIMAL (ESA)

In accordance with Housing and Urban Development (HUD) and the Fair Housing Acts (FHA), students requesting an emotional support animal in residence must request an accommodation through the Coordinator of Student Accessibility Services. In accordance with American with Disabilities Act (ADA), students who wish to have a service animal in residence must notify Residential Life of a need for an accommodation for a service animal. For more information please contact the Assistant Director of Residential Life or the Coordinator of Student Accessibility Services.

PET POLICY

Students are not permitted to have pets in any university building or on university premises. All pets, with the exception of fish in a one gallon or smaller tank, are prohibited from university residence halls. Violations of this policy will result in confiscation of the pet as well as potential suspension from on-campus housing.

COURTESY AND QUIET HOURS

At all times, residents must be courteous and respect the wishes of their fellow residential peers with regards to noise levels. Noise, regardless of the time of day, should not disrupt hallmates, classes in residential areas or any university sponsored activity.

Quiet Hours are in effect in all residential areas:

Sundays – Thursday: 10 p.m. – 8 a.m.

Friday & Saturday: 1 a.m. – 8 a.m.

Residential Life has the ability to implement 24 hour quiet hours at any time.

EMERGENCY EXIT DOORS

Individuals who prop open exterior doors, and/or grant access to individuals who are not allowed to be in the residence halls will be held accountable through the Student Conduct process. Emergency exit doors are to be used for emergencies only. If a student exits a building through an emergency exit door, an alarm will sound. The doors are clearly marked.

FURNITURE POLICY

The University supplies bedroom and common area furniture respective to your residence that meets the fire deterrent standards set forth in the California Code that further ensures your safety. Personal furniture is allowed if it meets all fire safety criteria and is approved by Residential Life. If you do decide to bring personal furniture, please understand that if it is not removed at the end of the academic year, you and your roommates will incur a removal charge. All university issued furniture must remain inside your residence and must not be removed or block appropriate exits in case of a fire.

HEALTH AND SAFETY INSPECTIONS

Residential Life coordinates health and safety inspections throughout the academic year. These inspections ensure that fire safety, along with

maintenance and damage concerns, are addressed and that rooms are maintained in the condition they are found in at the beginning of the year. Residents are held responsible for any damage or policy violation within their room or respective common area (i.e. hallway, stairwell, bathroom, kitchen, study lounge, etc.). Students who demonstrate that they are unable or unwilling to reside in a safe, clean, undamaged residence will be suspended from the residence halls or moved to another on-campus residential location. Additionally, prohibited items found during health and safety inspection, such as drugs or alcohol, will subject the residents of the space to the Student Conduct Process. Residential students will be notified by the Department of Residential Life at least 24 hours in advance of a scheduled Health and Safety inspection.

MEAL PLANS

First year students living in Granite, Mount Washington or New Hampshire Halls, are required to be on the all access meal plan. Upper-class students living in Cheshire, Edgewood, Granite or Monadnock, have the option of the all access or 15 meals per week plan. Students living in Mountainview, Northwoods, or Lakeview may select any meal plan or no meal plan.

Students can lower their meal plan up until the end of Add/Drop Period; and can increase their meal plan at any point in the semester. Changes to meal plans can be done by contacting the Assistant Director of Residential Life.

Students needing a meal plan accommodation, due to a documented medical issue, should contact the Coordinator for Student Accessibility Services before the end of the Add/Drop Period.

PROHIBITED ITEMS

Cooking is not allowed in any rooms except the kitchen.

Decorative lighting may not be hung in such a way as to touch combustible materials such as, but not limited to: posters, mattresses, clothes, etc. No items may be hung from sprinkler heads, sprinkler system pipes, smoke detectors, ceiling or any metal fixtures.

Any Fire Company officer and/or a member(s) of the Department of Campus Safety may conduct periodic fire and safety inspections of rooms with a member of the Residence Life staff. Sanctions for violations of fire safety regulations are dealt with in accordance with the Student Code of Conduct. Outside fires of any kind are prohibited without first obtaining a fire permit from the Department of Campus Safety. A fire permit must be requested a minimum of 24 hours in advance.

Charcoal grills may be used but no closer than 20 feet from any building or structure. Coals must be properly extinguished after grilling. Propane or gas grills are prohibited.

The following electrical appliances are permitted in residence halls: hair dryers, irons, compact refrigerators (3 cubic feet or less). Make sure all appliances are marked Underwriters Laboratories (UL) inspected.

All extension cords must be equipped with an over current surge protection device in them such as a circuit breaker/surge protector.

PROHIBITED ITEMS FOR GRANITE, NEW HAMPSHIRE, MOUNT WASHINGTON, EDGEWOOD, AND MONADNOCK HALLS

Hot plates	Oil lamps	Sparklers
Smoke bombs	Chemicals	Space heaters
Smoke machines	Immersion coils	Fireworks
Candles (this includes for religious purposes)	Refrigerators larger than 3 cubic feet	Microwaves not provided by Microfridge

Electrical wiring that is homemade or modified creating a shock or fire hazard.	All flammable & combustible liquids: includes art supplies such as thinners.	Hoverboards and gasoline-powered items motorcycles, mopeds, or their components.
Devices with open flames	Electric Toaster Ovens	Halogen Lamps
Incense and Burners	Air Conditioners	Electric Skillets or Pans
Electric Woks	Rice Cookers	George Forman Grills
Propane Grills or Tanks	Toasters	Ceiling Fans
Wall hangings made of burlap or any flammable material, tapestries, fish netting, flags or wicker. Nothing combustible attached to ceilings.	Extension cords longer than six (6) feet. Extension cords must be in plain view, may not be run under rugs, doors or secured to building or furniture.	Any decorative lighting that is hung from the ceiling or is in contact with any combustible materials tapestry, posters, and pictures.

Cooking is not allowed in these residence halls excepted in Granite Hall in the community kitchen.

PROHIBITED ITEMS FOR MOUNTAINVIEW, NORTHWOODS, CHESHIRE, AND, LAKEVIEW

Hot plates	Oil lamps	Sparklers
Smoke bombs	Air conditioners	Space heaters
Smoke machines	Immersion coils	Fireworks
Candles (this includes for religious purposes)	Refrigerators larger than 3 cubic feet	Propane grills or tanks
Incense and burners	Chemicals	Halogen lamps
Devices with open flames	Ceiling fans	
Any decorative lighting that is hung from the ceiling or is in contact with any combustible	Extension cords longer than six (6) feet. Cords must be in plain view, may not be run under	Wall hangings made of burlap or any flammable material, tapestries, fish netting, flags or wicker.

materials tapestry, posters, and pictures.	rugs, doors or secured to building or furniture.	Nothing combustible attached to ceilings.
Electrical wiring that is homemade or modified creating a shock or fire hazard.	Hoverboards and gasoline-powered items motorcycles, mopeds, or their components.	All flammable & combustible liquids: includes art supplies such as thinners.

The following appliances ARE APPROVED for use in the KITCHEN AREA ONLY of Cheshire, Mountainview, Northwoods, and Lakeview. Approval is granted only if the appliance is Underwriters Lab (UL) listed and the unit is properly connected to the wall outlet:

Microwaves not provided by Microfridge	Electric toaster ovens & woks	Forman grills
Toasters	Electric skillets / frying pans	Rice cookers

PROPPING DOORS

Propping of exterior doors to any residence hall is strictly prohibited. If an exterior door is found to be propped open, a \$200 fine may be assessed to the residence hall and will be evenly split amongst the residents. If the individual(s) responsible for popping the door can be identified, they will be assessed the \$200 fine.

ROOM CHANGES

Students may not change rooms within the first two weeks of the semester. During this time, the University puts a “freeze” on any room change activity in order to account for all residents and open rooms. All room changes must be approved by the Assistant Director of Residential Life prior to any physical move taking place. Once a student checks in to a residence hall, the student may not change status from a resident student

to a commuter student. Any exception to this rule must have the approval of the Assistant Director of Residential Life. Any refund will follow the schedule prescribed under “Withdrawal for Regular Terms.”

ROOM ENTRY POLICY

Franklin Pierce University recognizes the privacy rights of its students but wants to indicate clearly that any University official has the authority and the obligation to enter any student room where they believe a violation of university policy is occurring, has occurred, or if the health and safety of the occupant is called into question. Students can expect staff response when noise, partying activity, offensive odors including smoking, and violation of fire regulations extend beyond the privacy of the room. Consequences of violations are stated in the sanctions guidelines of the Student Code of Conduct. In addition, the University will periodically inspect student rooms for 1) health and safety, 2) maintenance issues, or 3) any official closing of the residence halls. These inspections are scheduled through Residential Life.

SOCIAL GATHERING POLICY

Students who reside in Northwoods, Mountainview, or Lakeview have the privilege of living in spaces that can physically accommodate a greater number of students and/or registered guests. All students and apartments/townhouses interested in hosting an event that exceeds the individuals that live in the space and the maximum of two additional registered guests per student, must understand the responsibilities necessitated to host and required University expectations. All hosts and attendees of social gatherings must adhere to Federal, State, and Local laws, as well as Franklin Pierce University policies.

Criteria to having a Social Gathering if alcohol is present:

1. At a minimum, 50% of the residence must be at least 21 years of age.
2. As hosts, alcohol cannot be provided to anyone.

3. Requests for hosting must be made by completing the online social gathering registration form which can be located as a tile on Raven Nation or on the Residential Life website.
4. The hosting location must have a door monitor. This person selected must be a resident of the apartment or townhouse unless another individual is approved to serve as door monitor by a professional staff member.
5. Only one exterior door must be used to gain entrance into the residence.
6. An official social gathering ends at 10:00 p.m. Sunday-Thursday or 1:00 a.m. on Friday and Saturday.

Maximum Number of Guests for a Social Gathering (in addition to the residents of the specified space):

Mountainview, Northwoods: Capacity 12, Social Gathering capacity 16 visitors/guests

Lakeview Townhouses: Capacity 18, Social Gathering capacity 24 visitors/guests

Lakeview Efficiency: Capacity 6, Social Gathering capacity 8 visitors/guests

The host students are responsible for all guests, including the door monitor, and their actions. It is imperative that University policy is followed specifically but not limited to; any trash, damage, noise, or other violations that could occur.

The responsibilities of the Door Monitor:

- Must not be under the influence of alcohol on the night of the Social Gathering
- Ultimately decides who is allowed access to the Social Gathering
- Regulates the number of people entering the Social Gathering
- Prevents anyone from leaving the gathering with open containers of alcohol

-Contacts Campus Safety or a Professional Staff Member on duty of any issues that may arise

A representative of Residential Life will routinely visit to ensure the hosts are abiding by the regulations set forth by this policy as well as University policies.

The Department of Residential Life, in conjunction with Campus Safety, reserves the right to immediately end any Social Gathering and/or inform a residential space that they are no longer eligible to host a Social Gathering if at any time they feel it is in the best interest and well-being for the students and/or the University. This decision will remain in effect until the conclusion of a formal Student Conduct process or a time otherwise deemed necessary by the University to ensure the health and well-being of the students and/or the University.

Students who are found responsible for violating the Social Gathering Policy will be sanctioned with at least the following:

- 1st Offense: will result in either the loss of guest privileges for residents of the host space for a specified period of time or an individual fine of \$250 each to the residents of the host space
- 2nd Offense: will result in an individual fine of \$250 each to the residents of the host space
- 3rd Offense: will result in University Residence Hall Suspension

STUDENT GUEST POLICY

Students may entertain guests in their residences. These guests may be Franklin Pierce University students living in other residence halls, Franklin Pierce University students living off campus, or non-students. This privilege requires the approval of the host's roommate(s). Further, the exercise of this privilege requires that the rights of one's roommate(s) take priority over the privilege of having a guest.

A residential student may not have an overnight guest for more than two (2) nights in any given seven-day period. When a guest is not a current Franklin Pierce University student, they must be registered. It is the host's responsibility to register the guest.

To register a guest, the student must:

1. Go to the Raven Nation App
2. Select the "Guest Registration" tile
3. Complete the form and receive a guest pass to your student email

The guest must stay with the student who is sponsoring them, have the pass on them at all times (either printed or email confirmation) and must present the pass to any University official when requested.

If an off-campus student decides to stay overnight in a residence hall, they must be sponsored by a residential student and sleep in their respective residential space.

The host is responsible for seeing that their guest observes university rules and regulations while on campus. Hosts will be held financially responsible for damages done by guests and may face disciplinary action for failure to control the behavior of guest, including possible termination of residence privileges.

Guests without proper identification and/or are 17 years old, will need the consent of the Residence Director of the area, or the on duty Residential Life professional staff member to be allowed to register and remain on campus. Minors who are 16 years of age or younger, unless a relative of a resident, may not stay overnight.

SUMMER HOUSING

Certain services typically offered during the academic year may not be provided during the summer sessions. Examples are Health Services,

Counseling & Outreach, Transportation, Student Activities, and Dining Services.

SECTION FIVE – STUDENT RECORDS AND DISCLOSURE

The Franklin Pierce University Academic Catalog is a general document that provides information regarding policies, procedures, academic programs and related costs. Students are required to read the University Academic Catalog which includes the following information:

- Statement of Student Responsibilities
- Student Records and Disclosure
- Definition of Education Records, School Official and Legitimate Educational Interest
- Directory Information
- Communication with Students and Parents
- Information Requested
- Email and Electronic Signatures

Every effort has been made to assure accuracy at the time of printing. However, Franklin Pierce University, through the appropriate action of its Board of Trustees, the administration and faculty, reserves the right to make changes as educational and financial considerations may require. Any such changes may be implemented without prior notice, without obligation and unless specified, are effective when made. This Catalog should not be construed as constituting a contract between the University and any person. Students are subject to graduation/curriculum requirements in the Catalog which was in effect at the time of their matriculation. Typically, students may elect to fulfill the requirements in any subsequent Catalog, provided they were enrolled at the time the Catalog was published. The University reserves the right to make substitutions for courses which are no longer offered. In either case, the graduation requirements of the Catalog are to be considered in their entirety; students may not fulfill part of their requirements from one Catalog and another part from another Catalog. Administrative, academic and financial policies and requirements may change each year. These

policies pertain to all students enrolled in the academic year in which each new Catalog is in effect.

To locate the University Academic Catalog please refer to the following link: <https://catalog.franklinpierce.edu>.

SECTION SIX – GRIEVANCE AND APPEAL PROCEDURE RELATED TO SECTION 504 AND ADA AND NOTICE OF NON-DISCRIMINATION

GRIEVANCE AND APPEAL PROCEDURE RELATED TO SECTION 504 AND ADA

1. It is the policy of Franklin Pierce University to comply with Section 504 Regulations of the Rehabilitation Act of 1973, The Americans with Disabilities Act (as Amended), and other applicable state regulations. Accordingly, any member of the University community who believes that there has been a violation of the regulations is encouraged to discuss the matter with the Dean of Student Affairs, who is the Coordinator of Compliance for Student Matters (see notice of nondiscrimination), or other persons identified by the Dean of Student Affairs, in order to resolve the matter in a prompt and equitable manner. If such discussions do not resolve the matter, the individual may then initiate a grievance by taking the steps outlined below:
2. It is the intention of this policy to address and remedy complaints at the lowest administrative level possible. However, as this policy outlines, grievances can be pursued up to a presidential committee. As such, community members who feel as though they have been discriminated against on the basis of disability should consider that their grievance is being made to the President of the University.
3. In the case of a grievance, the individual should discuss their

objection with the person responsible for the office or department where the objection was originally raised. The Coordinator of Compliance for Student Matters can be of assistance in referring the individual to the appropriate person and office. The address and telephone number for the Coordinator of Compliance for Student Matters is listed below, under #4.

4. If not satisfied, the individual should discuss their objection(s) with the senior staff member under whose jurisdiction the department falls. The Coordinator of Compliance for Student Matters can help the individual in identifying who the senior staff member is.

If the grievance is not satisfactorily resolved, the individual should write a letter appealing the grievance, requesting a formal hearing with the President's Advisory Committee on Student Disability and Accessibility Services. The request must be filed with the Coordinator of Compliance for Student Matters in the Student Affairs Office, Granite Hall (Telephone: 603 899-4162).

Upon receipt of the written request for a formal hearing, an Ad Hoc committee of the President's Advisory Committee will hold a hearing within four (4) calendar weeks. The chair of the Committee will hear the grievance with two other members of the full Committee. The two other members shall be selected by the chair. The senior staff member, under whose jurisdiction the matter falls, will be invited to the hearing. The Ad Hoc Committee must allow a full and fair opportunity for the presentation of evidence relevant to the reason(s) for the hearing request, by any party, as deemed appropriate by the Ad Hoc Committee. The Ad Hoc Committee must render a decision in writing to the grieving individual, as well as University personnel affected by the decision, within two weeks of the conclusion of the hearing.

NOTICE OF NON-DISCRIMINATION

Franklin Pierce University, in recognition of its obligation under Title VII of the Civil Rights Act of 1964, as amended, Title VI of the Civil Rights Act of 1984, Title IX of the Education Amendments of 1972, Section 504 of the Rehabilitation Act of 1973, the Americans with Disabilities Act (ADA), and the Age Discrimination Act (ADEA), has established the following policy on non-discrimination: Franklin Pierce University does not discriminate on the basis of sex (including sexual harassment and sexual violence in accordance with Title IX which requires that the University not discriminate in this manner), race, color, religion, age, disability, national or ethnic origin, sexual orientation, marital status or other legally protected classification in hiring, promotion and terms and conditions of employment and/or administration of educational policies, admissions policies, scholarship or loan programs, athletic and other University administered programs and activities.

Pursuant to Title IX, the following persons have been designated Compliance Coordinators to handle all inquiries regarding non-discrimination policies (including section 504/ADA):

Gwen Goodman

Senior Compliance Coordinator

Director of Human Resources

DiGregorio Hall, First Floor

(603) 899-4079

goodmang@franklinpierce.edu

Andrew R. Pollom

Coordinator of Compliance for Student Matters Dean of Student Affairs

Health Services, New Hampshire Hall

(603) 899-4162

Polloma@franklinpierce.edu

In addition, for inquiries regarding the application of non-discrimination policies, people may also wish to contact:

United States Equal Employment Opportunity Commission

Boston Area Office

475 JFK federal Bldg.-Government Center Boston, MA 02203-0506

Tel: (617) 565-3200 / Fax: (617) 565-3196

Office for Civil Rights

US Department of Education Boston Office, 8th Floor

5 Post Office Square Boston, MA 02109-3921

Telephone: (617) 289-0111

FAX: (617) 289-0150; TDD: (800) 877-8339

OCR.Boston@ed.gov

PROCESSING OF COMPLAINTS/RESOLUTION

Upon receipt of a complaint of discrimination or other information which causes concern about possible discrimination, the University will promptly look into the situation and conduct an investigation as may be reasonable, and it will seek to address the matter promptly and take appropriate disciplinary and/ or remedial action(s) if warranted. The University will conduct investigations discretely. Franklin Pierce University does not tolerate retaliation against persons who report incidents of discrimination (including sexual harassment or sexual violence, or other unlawful harassment), or against those who participate in investigations of discrimination. Any person who believes that they have been subject of retaliation should report the matter to one of the University's three Compliance Coordinators.

Title VI, VII, IX, ADEA, ADA/504 compliance coordinators shall coordinate University compliance with the above referenced complaints including identifying and addressing any patterns or systemic problems that arise during the review of such complaints. If it is determined that the Compliance Coordinator dealing with a specific case has a conflict of

interest or is directly involved in a complaint, then the President of the University shall be called upon to assign another faculty or staff member to act as Interim Compliance Coordinator to handle the complaint.



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